



Air Cargo Agents Association of Pakistan

Registered with Ministry of Commerce, Government of Pakistan. Licence No. 15
Member of Federation of Pakistan Chambers of Commerce & Industry (FPCCI)
Member of Federation of Asia Pacific Air Cargo Associations (FAPAA)



اللَّهُمَّ صَلِّ عَلَى مُحَمَّدٍ وَعَلَى آلِهِ وَرَحِمِهِمْ

Dear All,
Air Cargo Agents Association of Pakistan - ACAAP

Subject: Intimation - Immediate Action Required for ACAAP Membership Renewal

Respected Members,

This is to inform all members of the Air Cargo Agents Association of Pakistan (ACAAP) that the time for membership renewal is now upon us. In order to ensure a smooth renewal process, we hereby issue the following stipulations and directives, which must be adhered to without exception:

- **Settlement of Pending Disputes:** Any member with unresolved disputes with other members is required to settle these matters before proceeding with the renewal of their ACAAP membership. Failure to resolve such disputes might result in restriction from renewal.
- **Clearance of Outstanding Dues:** All members must ensure that any outstanding dues to ACAAP are cleared. It is the responsibility of each member to ensure that these financial obligations are met.
- **Recovery Fee on Dispute Resolution:** If any dispute is resolved, the member in question will be liable for any applicable recovery fees, which must be paid promptly.
- **Non-Cooperation in Dispute Resolution:** Several members have neglected to respond to multiple communications from ACAAP regarding dispute resolution. Non-cooperation in these matters will not be tolerated, and any member failing to show the required interest in resolving pending disputes will might be restricted from membership renewal.
- **Dealing with Defaulter Agents/Shipper:** Compliance with the SOP is mandatory, following the circulated advisory issued upon the Complainant's request. If any member is found involved with the Defaulter Agents/Shipper under any circumstances, they will be liable to pay the amount to the aggrieved party as per the SOP. Failure to resolve such matters may lead to a restriction on renewal.

We emphasize that failure to address and rectify any of the above points will result in restraint for ACAAP membership renewal.

We expect all members to take immediate and necessary actions to resolve their disputes and clear any outstanding obligations in order to continue to benefit from ACAAP membership.

Your full cooperation in this regard is imperative and will be highly appreciated.

Thanks & Regards,

For & on behalf of
Air Cargo Agents Association of Pakistan

Muhammad Naveed Anjum (Goraya)
Secretary General

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